



Advanced Services: Recording of Consent

I am now able to clarify the consent recording requirements following the change in directions as of April 1, 2015.

You will recall in the Contractor News communication of March 31, that we informed contractors of the simplification of arrangements for recording patient consent to receiving advanced services.

The requirement for pharmacies to obtain a signed consent form from each patient to whom they provide advanced services is replaced by a requirement that pharmacies obtain consent from each patient and maintain an appropriate record of that consent.

Consent Requirements:

Prior to providing advanced services the pharmacy must obtain consent from each patient to information obtained during the relevant service being shared with:

1. The person with whom the patient is registered for general medical services (i.e. their GP);
2. The Local Health Board;
3. The NHS Wales Shared Services Partnership.

The purposes for which that information is to be shared are:

1. To facilitate the provision of healthcare for the patient;
2. To inform planning future services;
3. To ensure that the service is being provided appropriately and that the pharmacy is paid appropriately (i.e. for post payment verification).

Welsh Government believe that pharmacies have been critical of the requirement for a prescribed consent form, it is therefore for pharmacies to determine themselves how they record consent.

Pharmacies may wish to make information available to their staff and to patients which standardises discussions about consent to information

sharing in which case pharmacies will need to ensure the wording covers each of the three purposes set out above.

Post Payment Verification:

Post Payment Verification of Medicine Use Reviews was piloted within two LHB areas during 2014. Post Payment Verification of Medicine Use Reviews will be rolled out to all LHB areas during 2015/16, further information regarding this process will be sent out to contractors in the near future once details have been confirmed between Welsh Government, Shared Services and Community Pharmacy Wales.

In relation to post payment verification procedures; consent is a pre-requisite to providing advanced services. Pharmacies will therefore not need to share the record of consent with the NHS Shared Services Partnership (since the service should not have been provided if consent was not given). The exception to this is where a patient has refused to consent to such information sharing, pharmacies will need to provide evidence of the exceptional circumstances which led to the service being provided without that consent, these situations should arise infrequently.

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