

## Advice in relation to Homecare



Community  
Pharmacy Wales  
Fferylliaeth  
Gymunedol Cymru

Homecare services are increasingly being used by LHBs to provide specialist medication (and associated care) to patients in the community which would otherwise have been provided to patients in secondary care.

Community Pharmacy Wales have had a number of enquiries from Local Health Boards and contractors in relation to community pharmacies accepting deliveries from homecare companies for collection by patients from the pharmacy.

This service is available for pharmacy chains receiving deliveries from their own homecare company.

However, for all other community pharmacies and all other homecare companies CPW would like to advise contractors that we believe that contractors cannot accept deliveries on behalf of patients for the following reasons:

1. The pharmacy does not own the stock and therefore your indemnity insurance is invalid.
2. Wholesale dealing – The MHRA have intimated that this type of activity will fall under wholesale dealing activity which is regulated by them and requires a WDL.
3. Insufficient audit trail – the audit trail may not be robust enough should there be any issues e.g. product recall etc.
4. Break in cold chain for fridge lines – contractors may have challenges confirming the integrity of the chain
5. Risk of fridge failure – should the pharmacy fridge fail the liability will lie with the pharmacy who took on the risk in good faith.

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22 March 2017

**CONTRACTOR ALERT**

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**DIRECTOR OF CONTRACTOR SERVICES**

XX Date XX

**CONTRACTOR ALERT**