



To:  
Community Pharmacies; CPW.

### **Update: Migration of Community Pharmacy Email Accounts to Microsoft 365**

All existing pharmacist individual NHS Wales email accounts (GPhC accounts) have now been migrated from webmail to Microsoft 365 and all shared NHS pharmacy email accounts will be migrated to Microsoft 365 by **31 March 2021**. After this date accounts where the Multi Factor Authentication (MFA) process has not been completed will be withdrawn as legacy servers, which currently support existing accounts, will be decommissioned.

It is important that individuals complete the MFA process, for which guidance is available [here](#), prior to 31 March 2021 to be able to access their NHS Wales email account and ensure the correct individuals have access to the shared NHS pharmacy email account by completing the Microsoft form available [here](#).

The shared NHS pharmacy email accounts will replace the current NHS pharmacy accounts which receive communications concerning patient safety from the Welsh Ministers, the Medicines and Healthcare products Regulatory Agency (MHRA) and NHS Wales communication issued via the NHS Wales Electronic National Alert Service (ENAS).

Provision of Microsoft 365 NHS Wales email and access to Team Lite features is a significant enabler for further developments to support the work of community pharmacy teams. Pharmacists and pharmacy technicians who don't have existing individual NHS Wales email accounts (GPhC accounts) can apply for a new NHS Wales email account by completing the application form available [here](#).

Further information related to this project including support and user guides are available to be accessed on the NWIS website [here](#). Additionally, Community Pharmacy Wales (CPW) have designated a section on their website which will be updated regularly with information related to the project which is available [here](#).