



Community
Pharmacy Wales
Fferylliaeth
Gymunedol Cymru

Collaborative Working meeting – Batch Repeat Dispensing

Following agreement with Welsh Government around collaborative working arrangements, you may wish to meet with your local Surgery to discuss the Batch Repeat Dispensing service

This service has been developed in collaboration with GPC Wales and materials are available and hosted on both CPW websites and the GPOne resource:

<http://www.gpone.wales.nhs.uk/news/45007>

[http://www.cpwales.org.uk/Services-and-commissioning/Essential-Services/Repeat-Dispensing-\(1\).aspx](http://www.cpwales.org.uk/Services-and-commissioning/Essential-Services/Repeat-Dispensing-(1).aspx)

Batch Repeat Dispensing is an alternative model for prescribing and dispensing regular medicines to patients on stable long-term treatment, where repeat supplies can be authorised by a prescriber and then managed by the patient's pharmacy of choice.

This is an essential service and pharmacists should've completed the online WCPPE training accreditation which is available here:

<https://www.wcppe.org.uk/learning/learning-resources/repeat-dispensing>

Issues to discuss with Surgeries during visits include:

- Patients with stable, chronic conditions are identified by their GP. The pharmacy can also identify patients they feel may be suitable for a batch repeat prescription. It may be worth identifying specific patient groups to target initially and expand as the service becomes familiar
- The GP issues a prescription generated as a 'batch' up to a maximum of 12 months' supply with suitable dispensing interval
- The need to visit the surgery is minimised since there is no need to collect any repeat prescriptions during the Repeat Dispensing period, this reduces reception staff and Rx clerk workload
- Identify a point of contact for both GP practice and pharmacy. However in their absence all colleagues should have a working knowledge of the process
- The patient has the opportunity to discuss their medicines and any associated issues with a pharmacist on a regular basis
- PRN medication can be ordered either by a batch of prescriptions with a longer time interval between issues, can continue to be ordered as acute scripts or through My Health Online
- Address compliance and concordance issues for patients, when regular medication is not required it prompts the pharmacist to check compliance and any other issues and can be reported to the GP through an MUR form
- Improve access to GP surgeries for those who need it for scheduled or unscheduled care

- Provide a patient centred approach to repeat medication, increasing patient convenience and ownership of their medication and reduce medicines wastage
- Improve the management of workloads within General Practice
- Improve the management of workload within Community Pharmacy by allowing them to prepare medication for collection ,in good time, freeing up pharmacist time to deliver additional services
- It is good practice to agree a protocol for re-ordering or referral into the practice for review once the batch has come to an end